

Communicator

A Quarterly Newsletter for Cooperative Customers



Top photo: Members line the hallway of East Hardy High School as they arrive at Hardy Telecommunications' Annual Meeting of Members on Friday, October 7, 2011. About 500 people turned out for the meeting and enjoyed a pork barbecue meal. Door prizes were awarded throughout the evening. At right: Loring Barr and Victoria Dyer were re-elected to new terms on the Board of Directors, representing South Fork serving area 1 and Lost River serving area 3, respectively.



Directors Re-Elected To New Terms At 2011 Hardy Annual Meeting

Hardy Telecommunications thanks everyone who came to our 2011 Annual Meeting of Members on Friday, October 7, in the East Hardy High School gymnasium.

Greg Zirk is Hardy Tel's new President of the Board of Directors.



Two directors were re-elected to new three-year terms at the meeting. Those directors re-elected were Loring E. Barr, representing South Fork serving area 1; and Victoria O. Dyer, representing Lost River serving area 3. Both were unopposed in their bids for re-election.

During the meeting, General Manager Scott Sherman reported on various company projects in the past year, including

annual meeting, Board President Phyllis Cook indicated that she planned to step down from the presidency title she has had for two decades. Greg Zirk, who has represented Moorefield serving area 2 on the board since 2006, officially took over as Hardy Telecommunications' President of the Board of Directors at the group's monthly meeting on October 25. Phyllis is still a member of the board.

We at Hardy sincerely appreciate the hard work of the East Hardy High Band Boosters and FFA, who prepared and served the meal.

What's Inside

- Hardy AnchorRing, OneNet Construction Begins
- Hardy Begins New Year With Youth Advisory Board
- Hardy Hosts NTCA Marketing Committee
- Contact Information Needed For Capital Credit Checks
- Hardy Apologizes, Seeks Explanation For Late Bills

Calendar

- Nov. 24-25 Thanksgiving Holiday - Offices Closed
- Dec. 23, 26 Christmas Holiday - Offices Closed
- Jan. 2, 2012 New Year's Day Holiday - Offices Closed

Hardy Seeking Information For Capital Credit Refund Checks



Hardy Telecommunications is seeking information on the following former members so that we can deliver their capital credit refund checks. If you know any of these former members or their current addresses, please call Denise Miller in our Lost River office at 304-897-9911.

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|--------------------------------|------------------------------|-------------------------------------|
| Anderson, James H. | Barr, Kim | Cook, Theresa A. |
| Anderson, Robert G. | Beatty, Jon W. | Cooke, Steven A. |
| Applied Center for Linguistics | Blackmon, Andy | Cowgill, Robert G. Jr. |
| ATB Enterprises LLC | Bledsoe, Brenda S. | Crawford, Debra K. |
| Ayers, Myra Jo | Boadway, Mary | Cruikshank, James B. |
| Baker, Kathleen | Brabaker, Donald E. - Estate | Cunningham, Kyle H. |
| Baker, Richard - Estate | Campbell, Nelson | Dart, Fred |
| Barb, Bonnie | Carlisle, Roy | Davidson, Debbie Brown & William C. |
| Barb, Christina L. | Carpenter, Brenda K. | Davidson-Rodgers, Joyce M. |
| Bare, Lisa | Clifton, Rose | Davy, Donald R. |
| Barr, Eldridge J. II | Coby, Donald W. | |
| Barr, Kelli R. | Collett, Donna S. | |
| Barr, Kim | Conard, Stacy & Florance | |

- | | | |
|--------------------------|---|------------------------|
| Delawder, Weldon W. | Miller, Daniel L. | See, William Thomas |
| Dellinger, Weldon H. Jr. | Miller, David W. | Sellers, J.R. |
| Dove, James A. Jr. | Miller, Donna | Shipe, Ralph W. |
| Dunlap, Johnny C. | Miller, James E. | Sisson, Russell D. |
| Eckard, Edith | Miller, Richard | Smallwood, Benjamin C. |
| Finch, Michael H. | Miller, Walter L. & Eliza Jane | Smith, A. Wilson |
| Funkhouser-Reese, Lisa | Mongold, Jana M. | Smith, Charity A. |
| Garrett, Charles H. | Moore, Michael P. | Smith, Debra M. |
| Gordon, Ian P. | Note, Steven R. Van O'Dell, Kimberly E. | Smith, James A. |
| Gurin, Jack | Orndorff, Thomas L. | Snyder, Robert J. |
| H.C. Nutting Co. | Parker, Ed | Snyder, Roy B. |
| Harker, Carl W. | Peters, Michael A. | Somers, Rebecca |
| Heagy, Carroll N. | Phares, Cynthia Dolly | Souder, Marvin F. |
| Heath, Harold H. | Powers, Lisa (Sager) | Taylor, Robert Jr. |
| Helmick, Linda D. | Price, Sonnie D. | Tibbs, Jonah C. |
| Hoover, Julie A. | Pyles, Samuel L. | Treu, Michael T. |
| Hornick, Allen | Ratlief, Kenneth J. | Twitty, Amanda |
| Hose, Michelle R. | Reel, Amanda F. | United Welding Inc. |
| Hose, Zelda P. | Ridgely, N.R. - Estate | Wagoner, Clay S. |
| Jalbert, Donald J. | Ron, Jarrett | Watkins, Jean L. |
| Jarvis, Shirley J. | Sager, Retta V. | Webb, Judy F. |
| Jenkins, Freddie C. | Sager, Sterling Francis Jr. | Wetzel, Laura M. |
| Jones, R.L. | Sampson, Joseph W. Jr. | Wilkins, June |
| Kelley, Catherine | Sawick, John M. | Williams, Patricia |
| Kerns, Michael | Scott, Coy | Wilson, Robert M. |
| Ketterman, Paula A. | Scott, Roger | Wolfe, Henry R. |
| Kimble, Phillip Edward | See, Jodi A. - Estate | Wratchford, Lester A. |
| King, J.S. Jr. | | Young, G. Wesley Jr. |
| Mepherson, Alicia | | |

Hardy Names Contractors, Begins Construction Of Fiber Network

Construction began September 26, 2011, on Hardy Telecommunications' fiber-optic network ring that will connect vital institutions throughout Hardy County.

The work will continue throughout the winter as weather permits. The ring will reach government buildings, medical offices, educational facilities, emergency response departments and other anchor institutions.

Hardy named ER Excavating & Utilities, LLC, and Gudenkauf Corporation as the contractors for the project, said Hardy Telecommunications Marketing and Human Resource Director Derek Barr.

Both companies will be operating under the direction of Byers Engineering, an Atlanta-based consulting firm hired by Hardy to oversee the fiber projects. Byers has been instrumental throughout the entire process of designing the fiber networks and securing federal funding. Byers has opened a local office at 500 Spring St. in Moorefield for the duration of the projects, which in total are expected to take about three years.

The fiber network ring is the first step in a three-year process that ultimately will bring fiber-optic connections directly to residents' homes in Hardy County. Hardy



An employee of ER Excavating & Utilities, one of the contractors named to construct Hardy's AnchorRing network, places fiber November 2 along the intersection of W.Va. 259 and Kimseys Run Road.

Telecommunications then will be able to offer high-definition digital television, faster Internet speeds and digital voice services.

Derek stressed that the fiber network ring connecting the county's anchor institutions is an entire project in itself and is not designed to build fiber out to individual resident homes; that is a separate project called OneNet. ER Excavating and

Gudenkauf were named for the AnchorRing project only. Hardy Telecommunications has not started the bid process for the construction of the Hardy OneNet network. That process will be announced at a later date.

Hardy AnchorRing must be completed first, and then Hardy OneNet will extend the fiber-optic connections to individual premises. In the

telecommunications industry, AnchorRing is called a "middle-mile" project while OneNet is a "last-mile" project.

AnchorRing is being funded by the federal National Telecommunications and Information Administration's broadband stimulus program through a \$3.2 million grant in combination with an \$814,000 cash contribution from Hardy.

occurred at our third-party billing service or with the U.S. Postal Service.

We do know that Hardy had submitted in a timely manner all of the necessary information for the printing

and mailing of the bills. We will continue to try to find the cause of the delay and will strive to ensure that bills arrive to our customers as quickly as possible. Again, we apologize for the inconvenience and thank you for your patience.

Hardy Apologizes, Seeks Explanation For Late Customer Bills

Hardy Telecommunications is aware that some customers experienced delays in receiving their recent bills.

We are trying to determine the cause of the delay and apologize for any inconvenience. Hardy

Telecommunications contracts with a third-party billing service to handle that portion of our business, so all of our customer bills are printed and mailed from a facility in North Carolina. At this time we do not know whether the delay

NTCA Marketing Committee Tours Hardy Offices, County

Marketing executives from telecommunications companies all over the United States enjoyed the beauty of Hardy County recently when they were hosted by Hardy Telecommunications.

The group came to West Virginia on September 14 as part of the annual fall meeting of the National Telecommunications Cooperative Association's Marketing Committee. Hardy Telecommunications is a member of NTCA, which has its headquarters in Arlington, Va., and represents about 600 companies across the country.

Hardy Marketing and Human Resource Director Derek Barr currently is serving as Vice Chair of the NTCA Marketing Committee. The group typically visits a member's company for its fall meeting. This year, the committee met for two days at NTCA's Arlington offices, then traveled to Hardy County.

The group stopped by Hardy's Lost River headquarters



The National Telecommunications Cooperative Association Marketing Committee enjoyed the beauty of Hardy County during a visit to Hardy Telecommunications. The 2011 NTCA Marketing Committee (Front row, left to right): Marla Stebens from Pioneer Telephone Cooperative in Oklahoma; Lisa Winberry from BPS Telephone Company in Missouri; and Dustin Schlaefli from Nex-Tech in Kansas. Middle row, left to right: Carrie Huckeby from Ben Lomand Connect in Tennessee; Janell King-Squires from Heart of Iowa Communications Cooperative in Iowa; and Don Shaw from NineStar Connect in Indiana. Back row, left to right: Kyle Randleman from Star Telephone Membership Corporation in North Carolina; Rod Kusser from Venture Communications Cooperative in South Dakota; Wendy Mann from NTCA in Arlington, Va.; Kurt Gruending from Waitsfield and Champlain Valley Telecom in Vermont; Robin Anderson from Dakota Central Telecommunications in North Dakota; and Hardy Telecommunications Marketing and Human Resource Director Derek Barr

first, where they spoke with Hardy General Manager Scott Sherman. After a visit to Hardy's Moorefield

office, the committee enjoyed some sightseeing by touring Smoke Hole Caverns and McCoy's Grand Theatre.

Hardy Welcomes New Youth Advisory Board

Hardy Telecommunications welcomed a new Youth Advisory Board for 2011-12 when six local high school students met October 10 at the company's Lost River office.

Hardy Marketing/Human Resource Director Derek Barr described to the students how the wireless system and mobile phones rely on the landline telecommunications network in order to operate. Wireless companies use landlines from companies like Hardy to transport their data, called backhaul. Without landlines, the cellular system would not function.



Hardy's 2011-12 Youth Advisory Board (Front row, left to right): EHHS Freshman Brandon Benjamin, MHS Freshman Rebecca Merrill, EHHS Sophomore Miranda Cook; (Back row, left to right): Hardy Public Relations/Business Development Representative Heather Robbins, MHS Junior Brooke Shockey, EHHS Junior Parker Baranowski, MHS Sophomore Jared Beard, Hardy Marketing/Human Resource Director Derek Barr

The purpose of the Youth Board is to educate the students about Hardy and its operations as well as to learn

what uses of technology are important to today's youth. Each student will serve a one-year term.

How To Reach Us

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Wardensville, WV 26851

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Visit Us On The Web
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Emergency After Hours
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Moorefield:
304-530-HELP (4357)

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800-884-0778